

## Terms and Conditions of Wine Cottage

**By purchasing any of Wine Cottage events and experiences through [winecottage.co.uk](http://winecottage.co.uk) and/or any third party website or retailer, you accept and agree to be bound by the terms and provision of this agreement. In addition, when using any of Wine Cottage services, you shall be subject to any posted guidelines or rules applicable to such services. Any participation in this service will constitute acceptance of this agreement. If you do not agree to abide by the above, please do not use this service.**

### **Data Protection and Privacy Policy**

- Wine Cottage acknowledges that they will be handling Personal Data of its customers in accordance with the Data Protection Act 1998. Personal Data has the meaning set out in section 1(1) of the Data Protection Act 1998. Wine Cottage will process the Personal Data in compliance with all applicable laws, enactments, regulations, orders, standards and other similar instruments.
- By providing your email address to Wine Cottage, you agree to receive Wine Cottage monthly newsletter, unless you opt out by emailing [admin@winecottage.co.uk](mailto:admin@winecottage.co.uk). Wine Cottage will not share any of your details with any third party.
- Wine Cottage reserves the right to take pictures and make videos of our events for advertising purposes. By attending our events, you give permission for your photo or video taken at the event to be used for such purposes.

### **Accuracy Warning**

- Winecottage.co.uk and its components, as well as any affiliated third party websites, are offered for informational purposes only; this site shall not be responsible or liable for the accuracy, usefulness or availability of any information transmitted or made available via the websites, and shall not be responsible or liable for any error or omissions in that information. All pictures are for illustration purposes only.
- The actual wines and products served at any Wine Cottage experience could vary in each event depending on availability.
- Wine Cottage reserves the right to change the venue of any of the events and will provide 48 hours' notice in case of any change in venue.

### **Intellectual Property**

- Winecottage.co.uk and its original content, features and functionality are owned by Wine Cottage and are protected by international copyright and other proprietary right laws.

## **Payment Policy**

- Acceptable methods of payment for any events booked through [winecottage.co.uk](http://winecottage.co.uk) are card payments through [winecottage.co.uk](http://winecottage.co.uk), and card and cash payments upon arrival at the venue of the event.

## **Cancellations/Rescheduling policy**

- Wine Cottage reserves the right to cancel an event by providing 48 hours' notice, in which case Wine Cottage will offer a full refund or a rebooking on alternative dates up to 6 months ahead.
- A purchased ticket may not be refunded, however it can be transferred to another person or rescheduled for a different date by providing a 48 hours' notice to Wine Cottage in writing.
- To reschedule a booking customers must provide a clear confirmation of their wish to reschedule their booking. For instance an enquiry regarding our cancellation policy or a possibility of a cancellation by a customer cannot be considered by Wine Cottage as a clear confirmation a customer's wish to reschedule a booking.
- A valid rescheduling will be confirmed by an email from Wine Cottage within 1 hour of your confirmation request to reschedule. If you do not receive a confirmation of rescheduling email from Wine Cottage, it will be your responsibility to request for this email by contacting us via phone or email. No rescheduling can be considered valid without receiving the confirmation of rescheduling email from Wine Cottage.
- The customer can change the date of their booking up to 48 hours prior to the start of their booked experience without occurring any extra charges. They can rebook another experience for the same value up to 6 months ahead.
- Only one free rescheduling is permitted per booking.
- After the first free rescheduling there will be a charge of 20 GBP per booking for each rescheduling. All rescheduling are subject to our 48 hours minimum notice.

## **Conditions of Use**

- To attend any of Wine Cottage experiences and/or events, you must be over 18. Please bring your proof of age to the event.
- This activity is not suitable for anyone who is allergic to alcohol, dairy, gluten and nuts.
- If you have any special dietary requirements it is your responsibility to inform Wine Cottage 7 working days prior to start of your experience.
- This activity is not suitable for anyone with alcohol abuse problems.
- Wine Cottage reserves the right to remove anyone from any of our events if we deem their behaviour disruptive, rude or threatening, whether verbally or physically, towards any of our staff or other guests.

## **Notification of Changes**

- Wine Cottage reserves the right to change these Terms and Conditions from time to time as it sees fit and your continued use of the site and any services, will signify your acceptance of any adjustment to these Terms. If there are any changes to our privacy policy, we will

announce that these changes have been made on our home page and on other key pages on our site. If there are any changes in how we use our site customers' Personally Identifiable Information, notification by email will be made to those affected by the change. Any changes to our privacy policy will be posted on our site 30 days prior to these changes taking place. You are therefore advised to re-read this statement on a regular basis.